

Role-Plays

Level: High Beginning

Role-plays are a great way to help students transition into using English in real-life situations. Students act out a real-life situation such as ordering at a restaurant, checking into a hotel, making/canceling an appointment, etc and take on different personalities. Role-plays are interesting, memorable and engaging, and they help students retain the language they have learned. Most importantly, they encourage students to interact with each other meaningfully.



Steps

1. Cut up the role-play scenarios slips about making/canceling/rescheduling an appointment or any other role-play situation.
2. Before engaging students in the role-play, think about and review with the students the language they will need to do the role-play successfully.
3. In order to build the atmosphere, bring in props appropriate for the role-play situation.
4. Explain the activity. Assign roles or have students choose who they want to be. Ask a few questions to check everyone understands what they are supposed to do e.g., who are you? Who are you calling?, etc
5. Go over the information in the role-play scenario slips or cards with the students such as type of appointment, place, time, date, roles, etc.
6. T models a role-play scenario with a confident student.
7. Before students rehearse their role-plays, encourage them not too read out their notes but try to have a natural conversation. Give pairs time to get into their characters and think about the situation. Encourage students to use facial expressions, stress and intonation to express emotions.
8. Finally, invite volunteers to act out their role-play to the class.
9. Give feedback about the good things students did and also the grammatical mistakes.

Level: High Beginning/Low Intermediate

Role- Play Scenario # 1

Making a hair appointment

Place: “Super Cuts” Hair Salon

Date: Friday March 21

Time: 10am

Student A: Office receptionist

Student B: caller



Role-Play Scenario # 2

Canceling a dentist appointment

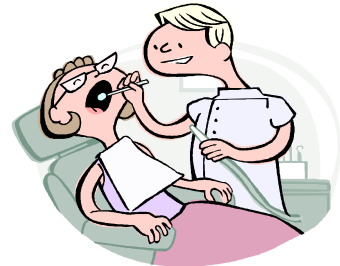
Place: Dr. Shell’s office

Date: Monday March 31

Time: 3:30pm

Student A: Office receptionist

Student B: patient



Role-Play Scenario # 3

Rescheduling an eye appointment

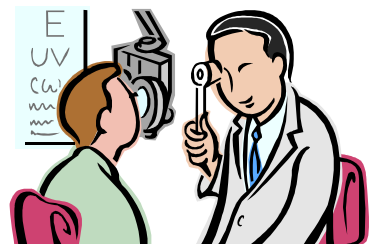
Place: Dr. Smith’s office

Opening: Saturday April 5

Time: 6:15pm

Student A: Office receptionist

Student B: patient



Role Play Scenario # 4

Making a car inspection appointment

Place: G & L Automobile

Date: Thursday May 1

Time: 9:00am

Student A: Office receptionist

Student B: caller



Role-Play Scenario # 5

Canceling a hair appointment

Place: “Hello, Gorgeous” Hair salon

Date: Wednesday April 2

Time: 3:30pm

Student A: Office receptionist

Student B: caller



Role-Play Scenario # 6

Rescheduling a dentist appointment

Place: Dr. Smith’s office

Opening: Saturday April 5

Time: 9:30am

Student A: Office receptionist

Student B: patient



Role Play Scenario # 7

Arranging to meet a friend

Place: "Bucks County Coffee Shop"

Date: Sunday March 22

Time: 2:00

Student A: inviting

Student B: not available

Excuses:



Role Play Scenario # 8

Making a vet appointment

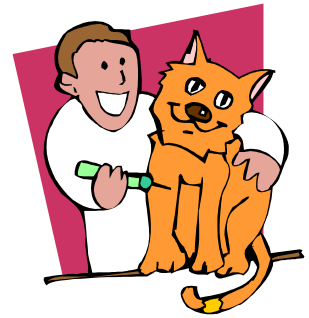
Place: "Animal Center"

Date: Thursday April 10

Time: 1:30pm

Student A: Office receptionist

Student B: caller



Role Play Scenario # 9

Canceling a vet appointment

Place: "Animal Center"

Date: Saturday May 3

Time: 8:00am

Student A: Office receptionist

Student B: caller



Examples:

Making a hair appointment

Receptionist: Good Morning. Super Cuts Hair Salon, Can I help you?

Sue: Hi, I'd like to make a hair appointment please.

Receptionist: Okay, when can you come in?

Sue: Tomorrow morning

Receptionist: Ok. We have an opening for tomorrow Wednesday March 19 at 10:30am.

Sue: Great. I'll take it.

Receptionist: What's your name?

Sue: Sue Nelson.

Receptionist: See you then.

Canceling a dentist appointment

Receptionist: Good afternoon. Dr. Smith's office. Can I help you?

Sue: Hi, this is Sue Nelson. I need to cancel my appointment for Friday March 28 at 10:15am.

Receptionist: Okay. Do you want to reschedule your appointment now?

Sue: No thank you. I'll call back.

Receptionist: Ok. Thanks for calling. Bye.

Sue: Bye.

Rescheduling an eye appointment

Receptionist: Dr. Edwards' office. Can I help you?

Sue Nelson: Hi. My name is Sue Nelson. I need to reschedule my appointment.

Receptionist: Sure. I have an opening on Thursday May 1. Are you available?

Sue: I'm sorry. I'm busy that day.

Receptionist: How about Monday May 5?

Sue: Yes. That's perfect. Thank you.

Receptionist: Thanks for calling. See you then.